



CLEANING MATTERS

THE NEWSLETTER OF CAGNEY CONTRACT CLEANING

Unit 17, The Hub Logistics Park, Bracetown, Dublin 15

Tel: 01-8253884 E-mail: info@cagney.ie
Website: www.cagney.ie

Welcome to Issue 31 (April 2017) of Cleaning Matters. I'd like to remind you that if you have any contributions to the newsletter, please forward them to me. Remember this is *your* newsletter. **Editor: Deborah Barker**

Our New Area Supervisors

As our Company has been growing steadily over the last year we have employed two new Area Supervisors. We are delighted to welcome Daiva Biretiene and Nikoleta Strizova to our Area Supervisor Team.

Nikoleta joined Cagney Contract Cleaning in April 2016 as a Daily Operative and applied for the position and was promoted to the position of Area Supervisor.

Nikoleta Strizova— Before moving to Ireland I worked as a Senior Account Manager in my home country of Slovakia. I arrived to Ireland in 2015 and started working in administration but moved to the cleaning industry in 2016 and commenced working for Cagney Contract Cleaning. I applied for the position of Area Supervisor and was delighted to be selected as the lucky applicant, I have been working in the role of Area Supervisor for 4 months now and I am enjoying every day. I welcome the new challenges and enjoy working with people from all different countries and cultures on a daily basis day.

Daiva Biretiene—I moved to Ireland from Lithuania in 2003 and immediately started to build my career in the facilities and cleaning sphere. I have over 13 years experience in this industry and was delighted to receive the job of Area Supervisor with Cagney Contract Cleaning. Cagney's is a growing Company and offers great opportunities to further my career. I commenced work in my role as Area Supervisor in January 17 and I am enjoying the new role. Each day provides a new challenge and I enjoy working hard to ensure I provide the best service to my clients and to assist my colleagues where possible.



New Employee Handbook

The Employee Handbook has been updated during the Year 2016 and was rolled out across all sites from 1st January 2017. A copy of the Handbook was emailed to all employees and it is important all staff read the Handbook and ask HR if there are any queries. Some areas of the Handbook have been updated, information added and new topics input. The Employee Handbook answers most questions that may arise as an employee of Cagney Contract Cleaning and forms a part of your contract of employment. Any questions on any information contained within the Employee Handbook can be sent to HR@Cagney.ie



Ailin Cagney Award Winner

The Ailin Cagney Award is a quarterly prize awarded to an employee in the form of a €250 voucher. Ailin was a founding partner of the business in 1977 and sadly passed away in 2004. This quarters' winner is Paaulina Stys. Paaulina was nominated for the Ailin Cagney award by her Client Services Manager (Michelle Murray). Paaulina is dedicated and committed to her role with CCC and carries out all tasks with pride and efficiency. We are delighted to award this quarters Ailin Cagney Award to Paaulina Stys and it is clear that Paaulina's colleagues feel the same (picture above).





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Safety on Site

The Safety of all our employees is of utmost importance to the Company. All employees must operate in a safe manner at all times during work and follow the Rules, Regulations, Policies and Procedures of the Company. Safety equipment is provided where required and employees provided with safety equipment must wear it at all times, failure to wear safety equipment is jeopardising your safety. The Health and Safety Policy is clearly documented in the Employee Handbook under Section 3, Policies and Procedures and all employees must familiarise themselves with this Policy and Procedure. The Company must rely on its employees to ensure on site safety is maintained to protect themselves and their colleagues.

If there is an accident or incident while at work this must be reported to the Supervisor immediately, an accident/incident form completed and submitted to the company. It is also important to report near misses to ensure any risk can be eliminated. We thank you for your on-going commitment to safety and will be working with different departments in the coming months to ensure safety is at the forefront of all employees attention.

Competition Time

If you want to be in with a chance of winning a €50 voucher prize in our competition for this issue, just answer the following question:-

Q. What time does the Cagney Head Office Building close at on a Friday.

Hint—check our Company website.

Send your answer, **along with your full name and site location**, using any of the following methods:-

Post: Deborah Barker, Cagney Contract Cleaning
Unit 17, The Hub Logistics Park,
Bracetown, D 15.

Email: hr@cagney.ie

The closing date for this competition is 31st May 2017.

40 years in business

The Year 2017 marks 40 years in business. Here is a little piece from Patrick Cagney about the beginnings of our Company and how we have gone from strength to strength over the last 40 years.

The 3rd October 1977 is the day I decided to start Cagney Contract Cleaning, so this year we are celebrating 40 years in business. I was studying accountancy and thought it was time to try something else. Together with my brother Ailin (of the Ailin Cagney Prize) we started a partnership. I worked at it full time and Ailin helped when he could but continued his job outside the company. We focussed on carpet cleaning in pubs and hotels and did quite well but it was very hard physical work mainly through the night. As a student Garvan helped me and when he left school in 1979, we agreed Ailin would leave the company and Garvan and I would become partners on an equal basis. In the early days we used a network of friends and family to work with us on a part time basis to help get us established. Martin Maguire and Tony Nugent worked with us even back in those days. Our father was a huge help in getting us going, loaning us his car, guaranteeing loans and even physically working, even though he was retired. Linda joined us in 1990 and with the help of all the hundreds of people who worked with and for us, we have got to where we are today. The company and our reputation is made up of all those thousands of employees over the last 40 years who contributed and helped us in delivering a service we can all be proud of.

We were helped along the way by all those clients, especially in the early days, who took a chance on us. The main lesson we have learnt in the last 40 years is that if you treat people fairly and with respect they will treat you in the same way. We have met so many people along the way, each with their own special contribution, and we

want to thank everyone. The company is still growing and lots of new people have joined us on the journey, bringing new ideas and sustained energy. Our sincerest thanks to everyone. Patrick Cagney

